

ZX4 Security Initiative

WELCOME

As a resident in the ZX4 neighbourhood, you have become a member of a community. A community where we value our secure and peaceful lifestyle. In our community kids are free to ride their bicycles, families can take their pets for a walk – even after dark, and elderly couples can go for a stroll without the fear of being victims of crime.

HOW DOES THE SECURITY IN THE AREA WORK?

Our monthly contributions are pooled to pay for the security guards (2 on duty at a time) for 24 hours. They patrol the area to see if there is suspicious activity, act as a deterrent to criminals, attend to queries from contributing members, and investigate suspicious vehicles in the area. The security guards are also supported by armed response units, who also perform random vehicle patrols in the area.

Manned security efforts are complimented by security systems, which include access control systems to assist in automated access and egress monitoring and strategically placed CCTV cameras to cover identified areas of elevated risk (including Licence Plate Recognition cameras, which scan each vehicle entering the area and automatically reports vehicles of interest through to the Fidelity ADT National Operations Centre for further action).

Because properties within ZX4 are full title, and we are not a security estate, the security do not have a contractual mandate to enter the premises of private individual houses (unless you are also an armed response member). In other words, the ZX4 Security Initiative cannot contract with Fidelity ADT, on behalf of your house, we can only contract for the public areas and the monitoring of the vehicles and persons in and out of the area.

HOW DO I JOIN THE ZX4 SECURITY INITIATIVE?

We ask that all members make a contribution of R700 via debit order.

What benefit does my contribution provide?

- You will receive a free ZX4 contributor sign to identify your property as a contributing property (ensuring that the ZX4 Security Officers pay attention to your premises during their patrols).
- You will be added to the ZX4 Security Initiative Whatsapp group.
- You will be permitted to voice your opinion and raise your concerns on security & community matters handled by the ZX4 Security Initiative committee.
- As a contributing member you will assist in maintaining the “Gated Community” status of our area thereby enhancing the value of your property.
- You will continue to enjoy a safe and secure lifestyle, without the associated costs of living in a formal security estate.
- You will contribute towards the beautification of our area.

These contributions are purely used to pay for the security guarding services, armed response for the public areas, general maintenance of the gate and entrance, insurance and banking charges. We do not maintain a profit and the committee is purely voluntary.

Please send an email to zwartkopsx4@gmail.com to get the debit order form.

WHAT IS THE ZX4 SECURITY INITIATIVE?

It is a municipality mandated closure of a public road but it is not a security estate. This means that we may not prevent access to any person, and/or vehicle to the road, but we may monitor the traffic and persons in and out of the area. Our security services may act or respond to a crime occurring in the public area, and may act to deter crime, with the support of other stakeholders (such as the Community Policing Forum, SAPS, Metro Police, and City of Tshwane).

We are simply a voluntary contribution initiative which means we are not a body corporate and may not enforce rules on the members, as they are all freehold titles. City of Tshwane by-laws apply, as would be the case in any freehold full title neighbourhood. Residents also remain responsible for their own interaction with the City of Tshwane in respect of municipal services.

We work with entities such as the Community Policing Forum, SAPS and City of Tshwane, and have a good working relationship with these stakeholders.

HOW DO I GET ARMED RESPONSE?

Fidelity ADT offer special rates to contributors of the ZX4 Security Initiative, on alarm monitoring and armed response services. This will also enable the ZX4 security guards and armed response officers to legally enter your property and assist you in case of an emergency.

RESIDENTS WITH NO ALARM SYSTEM – R 115 per month (first member) and R31 per month (additional member):

- Cell Phone Panic service, no installation or hardware needed.
- Monitoring and armed response (incl medical and panic)

RESIDENTS WITH NO ALARM SYSTEM – R 240 per month:

- Panic button unit, which can be installed at no charge.
- This unit comes with one remote panic button
- Additional remotes are available at a once-off cost of R440
- Monitoring and armed response (incl medical and panic)

RESIDENTS WITH EXISTING ALARM SYSTEM – R 380 per month (R345 for pensioners):

- Includes a free link-up of your system with Fidelity ADT
- Full monitoring and armed response service (including medical assistance)

All contributors will qualify for a 15% discount on all hardware needed for installation, repair or upgrade. Our dedicated Sales Consultants will be able to offer an obligation free quote and a solution for every need.

WHAT DO I DO IN AN EMERGENCY?

Send a message on the ZX4 Security Whatsapp group to mobilise the guards/ armed response vehicles. If you are an armed response member they will enter your property and assist. Press your panic button (if you have one). Call the cell phone at the Guard House at 068 729 4054. Please remember that the armed response can only legally enter your property if you are an armed response member.



WHO IS THE ZX4 SECURITY INITIATIVE COMMITTEE?

A volunteer group of residents who donate their time, skills and resources for the management and functioning of the Initiative.

- Christiaan Becker (Chairperson and Security Portfolio) – 083 314 0669
- Charl Taljaard (Vice Chairperson, Security Portfolio and Street Representative) – 082 354 5482
- Suzette Strydom (Secretary & Administration Portfolios and Street Representative) – 083 236 6898
- Nelia Becker (Secretary & Communication Portfolios and Street Representative) – 082 860 4245
- Talisha Jackson (Finance Portfolio) – 076 716 6536
- Richard Matambo (Finance Portfolio and Street Representative) – 078 161 9423
- Sam Strydom (Maintenance Portfolio and Street Representative) – 083 654 6109
- Charl van den Bergh (Maintenance Portfolio and Street Representative) – 072 698 7956
- Willem Strauss (Finance & Security Portfolios and Street Representative) – 082 428 3212
- Marie and Dave Stables (Street Representatives) – 082 464 6958
- Ronel Jooste (Street Representative) – 083 558 9037

Can I join the ZX4 Security Initiative Committee and help serve my community?

We are always looking for more members to help with whatever your ability and resources have to offer! Please contact Suzette for more information (083 236 6898).

WHAT UPGRADES ARE COMING?

PHASE 1

We are very excited to announce that we are upgrading the entrance area. This will include a facial recognition access control system, where all contributing residents are registered for swift and easy access. This will also maintain a record of the number plates and faces of all visitors entering the area (this is the only information that we are legally entitled to collect). Maintenance will also be done to the boom gates, and upgrades of the current CCTV system at the entrance area will be attended to.

With the assistance of our preferred security services provider (Fidelity ADT), the entrance gate is being equipped with a License Plate Recognition (LPR) and Smart Analytics camera system, which scans each vehicle entering the area, and compares the data to a national system where vehicles of interest have been flagged by Law Enforcement and Security Service providers. Vehicles of interest are reported through to the Fidelity ADT National Operations Centre for further pro-active coordinated action.

PHASE 2

We have embarked on a pilot project, which involved the installation of 3 smart CCTV cameras (overlooking the green belt), which are enabled with artificial intelligence to identify human and vehicle movement. This project has proven to be highly effective, with the system sending automated push notifications to identified residents in the immediate vicinity.

As phase 2 of this project, we are looking to expand the system to cover further parts of the neighbourhood perimeter, along Lenchen and John Vorster, and eventually large parts of the internal roads of the ZX4 neighbourhood.

Not only will this system enable us to be pro-active in our approach, in that we would be in a position to identify suspicious behaviour, prior to this escalating into an actual crime or attempted crime, it would also act as a significant force multiplier for our current on-site security guarding compliment. The system would enable the on-site security officers to be alerted to movement around the area and in the streets (especially at times when movement is not expected), and provide an overview of multiple areas at once.

We however need to raise significant funds from residents in order to fund this. If you have any suggestions or ideas we are excited to hear from you!

EFFECTIVENESS OF THE ZX4 SECURITY INITIATIVE

The efforts of the ZX4 Security Initiative have proven to be extremely effective over the years.

This can be seen when comparing our own security or crime statistics, to those provided by the LS1 Community Policing Forum (specifically for the areas surrounding our ZX4 area). These can be made available upon request, as and when received from the LS1 Community Policing Forum.

The crime statistics and trends are fluid by nature, and does change from quarter to quarter, however we are happy to report that we have been able to maintain a 100% contact crime-free record within ZX4 for a number of years.

As may be expected, petty opportunistic crime may occur at times, so we do urge residents to remain vigilant, however as the ZX4 Security Initiative, we are not aware of any petty crimes which has affected contributing members in the area in the current calendar year.

This would suggest that the efforts and methods employed by the ZX4 Security Initiative in securing the area, are very effective. Crime trends and modus operandi followed by criminals change, hence there is a need for security systems to be upgraded, to ensure that our methods remain effective and relevant. This ties in with the need for the current systems and approaches to be upgraded, to ensure that we remain ahead of the curve in ensuring your safety and security.

I HAVE MORE QUESTIONS SUCH AS...

- Where do I get a contributor board?
- How do I get added to the ZX4 Security Whatsapp group?
- How do I make suggestions or get more information?
- How do I get involved?

Please contact Suzette (083 236 6898) or send an email to zwartkopsx4@gmail.com